

# Safe Sport International

## Terms and Conditions of Ticket Purchase

### Summary

We reserve the right to refuse entry.

You may transfer your ticket or otherwise update details up to 1 March 2018 by contacting [info@safesportinternational.com](mailto:info@safesportinternational.com)

You may cancel your ticket and receive a refund of 25% of your payment less £20 administration fee on or before 1 March 2018. You may cancel your ticket and receive a refund of 10% of your payment less £20 administration fee after 1 March 2018.

You grant us the right to use your company name and any quotes, videos or photography taken at the event in future marketing activity of our events.

### 1. Introduction

The event on behalf of Safe Sport International, is organised by TMG Support Limited, a company incorporated in England and Wales with company number 9200890, whose registered office is at  
27 Wilford Industrial Estate  
Ruddington Lane  
Nottingham  
NG11 7EP

- i. Reference to “we / us / our” means Safe Sport International Ltd. Reference to “you” means the entity completing a booking and “your” shall be construed accordingly.
- ii. Reference to the “event” means the Safe Sport International Conference on 6 and 7 April 2018 in Madrid.
- iii. All applications to register for the event and all orders to purchase tickets are made subject to these Terms & Conditions (which shall apply to the exclusion of any terms imposed by you).

### 2. Prices and Payment

- i. Subject to section 2iii below. Ticket prices will be as quoted on this site at the time we accept your order. Prices are subject to change at any time prior to our acceptance of your order. If the price of the Tickets you order has increased between the time you place your order and the time we accept that order, you will receive a notification during the booking process giving you the opportunity to proceed with the order at the higher price or to cancel your order. If we are unable to contact you during the booking process, you agree that we may treat your order as cancelled.
- ii. Any additional VAT, booking fees and delivery fees will be indicated to you prior to placing the order.
- iii. Although we try to ensure that all prices are correct, in the event that we discover an error in the advertised price of Tickets you have ordered we will notify you as soon as possible. Where the price advertised is higher than the actual price, we will refund any excess paid by you. Where the price advertised is lower than the actual price, we will not be obliged to supply the Tickets to you at the incorrect (lower) price. In this case we will give you the option of placing the order at the correct price (subject to availability) or cancelling your order and receiving a full refund. If we are unable to contact you after attempting to do so using the contact

details you provide to us, you agree that we may cancel your order, in which case we will refund you in full.

### **3. Your Tickets**

- i. All tickets are subject to availability and are subject to acceptance by us. Where we accept an order, we will confirm your purchase by email. This email confirmation creates a binding contract between us, under which you will buy the tickets you have ordered and we will supply those tickets to you, subject to these Terms. If you do not receive an email confirmation from us or if you receive an error message on the site you must contact us to confirm whether your purchase was actually completed. No contract will be formed, and we have no obligation to supply any tickets to you, unless or until you have received our email confirmation.
- ii. Once purchased, tickets cannot be transferred, exchanged, refunded or returned except in the circumstances set out in section 5 below.

### **4. Ticket Resale**

- i. Each ticket gives you and each person in your party a personal right to attend the event, subject to these Terms. Tickets are not transferable and must not be exchanged or resold except as set out in section 5 below. If you are unsure whether any ticket facility is authorised by us, please contact us at [info@safesportinternational.com](mailto:info@safesportinternational.com)
- ii. If we discover, or have reasonable grounds to believe, that tickets have been resold in breach of this section, the tickets will be rendered null and void. We and TMG Support may be entitled to refuse entry to, or eject any person from, the event whom they reasonably believe to have purchased tickets from any unauthorised source.

### **5. Changes to the Conference and Cancellations**

- i. It may be necessary for reasons beyond our reasonable control to alter the advertised content, timing and/or location of the conference or the advertised speakers or cancel the event. We reserve the right to do this at any time. Where we alter the time and/or location of the conference, we will provide you with notice of the same and will offer you the choice of either attending the event as varied, or a full refund of your purchase less £20 transaction fee less any delivery charges.
- ii. If you are unable to attend the event and let us know on or before 1 March 2018 we are happy to provide you with a refund of 25% of your payment less £20 administration fee. If you let us know after 1 March 2018 you will be entitled to a refund of 10% of your payment less £20 administration fee.
- iii. If you cancel after 1 March 2018 we welcome substitute people attending in your place at no extra cost provided we receive at least 10 working days notice of your proposed substitute and have received your payment in full. All changes should be made directly via the website in the first instance. For issues, please contact us by email at [info@safesportinternational.com](mailto:info@safesportinternational.com)
- iv. If the event is cancelled, interrupted or abandoned no money will be refunded if more than half of the event has taken place.
- v. Any refunds will only be made to the original purchaser and payment card.
- vi. No refunds will be given in respect of cancellations or alterations outside the reach of this section.
- vii. We shall not be liable to you for payment of fees, travel, accommodation or other costs and expenses (including wasted costs and expenses) incurred if we are required to cancel or relocate the event outside of our control.

### **6. Content**

- i. All rights in all presentations, documentation and materials published or otherwise made available as part of the event (“Content”) are owned by us or are included within the permission of the owner of the rights. You shall not distribute, reproduce, modify, store, transfer or in any other way use any of the Content for commercial reasons or in any way that might infringe third party rights or that may bring us or any of our affiliates into disrepute.
- ii. We actively encourage tweeting, blogging, sharing photos and videos of the day.
- iii. The Content does not necessarily reflect our views or opinions.
- iv. Whilst we take reasonable care to ensure that the Content created by us is accurate and complete, some of it is supplied by third parties and we are unable to check its accuracy or completeness. You should verify the accuracy of any information (whether supplied by us or third parties) before relying on it. The Content is provided on an “as is” basis without any warranties of any kind (express or implied). We hereby exclude to the fullest extent permitted by law all liabilities costs, claim, damages, losses and/or expenses arising from any inaccuracy or omission in the Content or arising from the Content.
- v. To the extent that any of the Content is made available by us online we reserve the right to suspend or remove access to such Content at any time.
- vi. We reserve the right to change speakers or appearances at any time without recourse.

## **7. Liability**

- i. Our maximum aggregate liability to you shall be limited to the price paid by you in respect of your booking to attend the event.
- ii. You agree to indemnify us, our staff and our affiliates and to hold us harmless to the fullest extent permitted by law, against all loss, costs, claims or expenses of any kind arising from any act or omission by you (including your delegates) during or otherwise related to the event.
- iii. Nothing in these Terms shall limit or reduce either party’s liability for death or personal injury caused by that party’s negligence, or the negligence of that party’s employees, agents or subcontractors; fraud or fraudulent misrepresentation or any other liability which cannot be limited or excluded by applicable law.

## **8. General**

- i. These Terms (together with any terms referred to herein) contain the entire agreement and understanding between us.
- ii. If any provision of these Terms is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provision(s) and remainder of these Terms valid and enforceable.
- iii. These Terms shall not create, nor shall they be construed as creating, any partnership or agency relationship between us.
- iv. You accept that communication between us will be electronic. We may contact you by e-mail or provide you with information by posting notices on our website. You agree to this electronic means of communication and you acknowledge that any communications required by law to be made ‘in writing’ can be properly made electronically in this way.
- v. Save as set out in Clause 3.2 you are not permitted to re-sell, transfer, assign or otherwise dispose of any of your rights or obligations under these Terms.
- vi. TMG Support sells tickets on behalf of Safe Sport International and has no responsibility for, and no liability in connection with, the Event or in connection with the content, quality, cancellation, postponement or any other aspect of the Event, other than as set out in these Terms.

- vii. The Terms and the rights and obligations of both parties shall be governed by and construed in accordance with the laws of England and both parties irrevocably agree to submit to the courts of England in respect of any dispute arising hereunder.
- viii. We and TMG Support Limited reserve the right to refuse entry to the event.
- ix. If you have any special access requirements please contact us when you register so we can work with the venue to accommodate you.

Safe Sport International  
December 2017